

## REMARKS

Applicants thank Examiner Bezuayehu for the interview conducted on September 20, 2010 (“the interview”) and for agreeing in the interview that the cited portions of the cited references do not disclose or suggest when a first recipient does not answer a first call, retrying the first recipient via one or more communication addresses associated with the first recipient, the one or more communication addresses including at least one of a second telephone address that is different from a first telephone address and an electronic mail address.

Claims 1-26 are pending in the application. Claim 27 was previously cancelled without prejudice or disclaimer. Claims 1, 2, 11, 20, 21-24, and 26 have been amended. No new matter has been added. Support for the amendments may be found in at least paragraph 0030 of the application. Applicants respectfully submit that the claims are in condition for allowance.

### **I. Claims 1-2 and 4 are Allowable**

The Office has rejected claims 1-2 and 4, at paragraphs 2-4 of the Office Action, under 35 U.S.C. § 103(a), as being unpatentable over U.S. Patent Publication No. 2004/0225733 (“Tesink”) and in view U.S. Patent No. 6,614,896 (“Rao”) and further in view of U.S. Patent No. 6,792,094 (“Kirkpatrick”). Applicants respectfully traverse the rejections.

Applicants thank Examiner Bezuayehu for agreeing in the interview that the cited portions of the cited references do not disclose or suggest when a first recipient does not answer a first call, retrying the first recipient via one or more communication addresses associated with the first recipient, the one or more communication addresses including at least one of a second telephone address that is different from a first telephone address and an electronic mail address, as in claim 1. Hence, claim 1 is allowable. Claims 2 and 4 are allowable, at least by virtue of depending from an allowable claim.

**II. Claim 3 is Allowable**

The Office has rejected claim 3, at paragraph 5 of the Office Action, under 35 U.S.C. § 103(a), as being unpatentable over Tesink, in view of Rao and Kirkpatrick, and further in view of U.S. Patent Publication No. 2007/0127707 (“Koser”). Applicants respectfully traverse the rejection.

Claim 3 depends from claim 1. Applicants thank Examiner Bezuayehu for agreeing in the interview that the cited portions of the cited references do not disclose or suggest when a first recipient does not answer a first call, retrying the first recipient via one or more communication addresses associated with the first recipient, the one or more communication addresses including at least one of a second telephone address that is different from a first telephone address and an electronic mail address, as in claim 1, from which claim 3 depends. Hence, claim 3 is allowable.

**III. Claims 5-9 are Allowable**

The Office has rejected claims 5-9, at paragraph 6 of the Office Action, under 35 U.S.C. § 103(a), as being unpatentable over Tesink, in view of Rao, and further in view of Kirkpatrick and U.S. Patent Publication No. 2004/0125931 (“Archer”). Applicants respectfully traverse the rejections.

Claim 5-9 depend from claim 1. Applicants thank Examiner Bezuayehu for agreeing in the interview that the cited portions of the cited references do not disclose or suggest when a first recipient does not answer a first call, retrying the first recipient via one or more communication addresses associated with the first recipient, the one or more communication addresses including at least one of a second telephone address that is different from a first telephone address and an electronic mail address, as in claim 1, from which claims 5-9 depend. Hence, claims 5-9 are allowable.

**IV. Claim 10 is Allowable**

The Office has rejected claim 10, at paragraph 5 of the Office Action, under 35 U.S.C. § 103(a), as being unpatentable over Tesink, in view of Rao, and further in view of Kirkpatrick and

U.S. Patent Publication No. 2005/0135383 (“Shenefiel”). Applicants respectfully traverse the rejection.

Claim 10 depends from claim 1. Applicants thank Examiner Bezuayehu for agreeing in the interview that the cited portions of the cited references do not disclose or suggest when a first recipient does not answer a first call, retrying the first recipient via one or more communication addresses associated with the first recipient, the one or more communication addresses including at least one of a second telephone address that is different from a first telephone address and an electronic mail address, as in claim 1, from which claim 10 depends. Hence, claim 10 is allowable.

#### **V. Claims 11 and 13-20 are Allowable**

The Office has rejected claims 11 and 13-20, at paragraph 8 of the Office Action, under 35 U.S.C. § 103(a), as being unpatentable over Tesink, in view of Archer, and further in view Kirkpatrick. Applicants respectfully traverse the rejection.

Applicants thank Examiner Bezuayehu for agreeing in the interview that the cited portions of the cited references do not disclose or suggest an Internet Protocol (IP) multicast server operable to, when a first user answers a given VoIP call, delivering a message via the given VoIP call, and when the first user does not answer the given VoIP call, to retry the first user via the contact information, the contact information for the first user including at least one of a Voice over Internet Protocol (VoIP) telephone number, a landline telephone number, a wireless device telephone number, and an electronic mail address, as in claim 11. Hence, claim 11 is allowable. Claims 13-20 are allowable, at least by virtue of depending from an allowable claim.

#### **VI. Claim 12 is Allowable**

The Office has rejected claim 12, at paragraph 9 of the Office Action, under 35 U.S.C. § 103(a), as being unpatentable over Tesink, in view of Archer, and further in view Kirkpatrick and U.S. Patent Publication No. 2006/0098576 (“Brownrigg”). Applicants respectfully traverse the rejection.

Claim 12 depends from claim 11. Applicants thank Examiner Bezuayehu for agreeing in the interview that the cited portions of the cited references do not disclose or suggest an Internet Protocol (IP) multicast server operable to, when a first user answers a given VoIP call, delivering a message via the given VoIP call, and when the first user does not answer the given VoIP call, to retry the first user via the contact information, the contact information for the first user including at least one of a Voice over Internet Protocol (VoIP) telephone number, a landline telephone number, a wireless device telephone number, and an electronic mail address, as in claim 12, from which claim 12 depends. Hence, claim 12 is allowable.

#### **VII. Claims 21-24 and 26 are Allowable**

The Office has rejected claims 21-24 and 26, at paragraph 10 of the Office Action, under 35 U.S.C. § 103(a), as being unpatentable over Tesink, in view of Archer, and further in view of Rao and Kirkpatrick. Applicants respectfully traverse the rejections.

Applicants thank Examiner Bezuayehu for agreeing in the interview that the cited portions of the cited references do not disclose or suggest when a first recipient does not answer a first call, retrying the first recipient via one or more communication addresses associated with the first recipient that are maintained in contact information, the one or more communication addresses including at least one of a second VoIP telephone number that is different from the first VOIP telephone number and an electronic mail address, as in claim 21. Hence, claim 21 is allowable. Claims 22-24 and 26 are allowable, at least by virtue of depending from an allowable claim.

#### **VIII. Claim 25 is Allowable**

The Office has rejected claim 25, at paragraph 11 of the Office Action, under 35 U.S.C. § 103(a), as being unpatentable over Tesink, in view of Archer, and further in view of Rao and Kirkpatrick and further in view of Shenefiel. Applicants respectfully traverse the rejections.

Claim 25 depends from claim 21. Applicants thank Examiner Bezuayehu for agreeing in the interview that the cited portions of the cited references do not disclose or suggest when a first

recipient does not answer a first call, retrying the first recipient via one or more communication addresses associated with the first recipient that are maintained in contact information, the one or more communication addresses including at least one of a second VoIP telephone number that is different from the first VOIP telephone number and an electronic mail address, as in claim 21, from which claim 25 depends. Hence, claim 25 is allowable.

### **CONCLUSION**

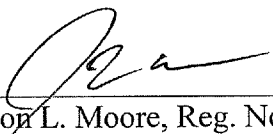
Applicants have pointed out specific features of the claims not disclosed, suggested, or rendered obvious by the cited references applied in the Office Action. Accordingly, Applicants respectfully request reconsideration and withdrawal of each of the objections and rejections, as well as an indication of the allowability of each of the pending claims.

Any changes to the claims in this response, which have not been specifically noted to overcome a rejection based upon the cited art, should be considered to have been made for a purpose unrelated to patentability, and no estoppel should be deemed to attach thereto. The Examiner is invited to contact the undersigned attorney at the telephone number listed below if such a call would in any way facilitate allowance of this application.

The Commissioner is hereby authorized to charge any fees, which may be required, or credit any overpayment, to Deposit Account Number 50-2469.

Respectfully submitted,

Sept. 21, 2010  
Date

  
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